

Membership Terms and Conditions

Applies to all members from 2019-02-26 and onward

Food2change Sweden is a non-profit association. Our main goal is to fight food waste.

By following these terms and conditions we create trust within the association and towards our collaborators. We shall always act friendly and respectfully towards each other and others. Each member alone is responsible for staying updated on these terms and conditions and for following each and every part of them.

1. Formal Requirements

- Being a member, you alone are responsible for making sure that you meet the formal requirements, regardless of which membership you have. You find all statutes, requirements, guidelines and policies on our website: www.food2change.se.
- We in the association presuppose a mutual trust and rely on that you yourself ask for a change in your application if for example your personal finance gets better or worse.

2. Responsibility and Common Sense

- We have volunteers and members that evaluate the food before handing it out. Even so, you should always control the food before eating it. Always look at, smell and touch the food to control whether it is eatable.

3. Responsibility of the Store

- The store is free of responsibility the moment you collect your bag. If you experience any kind of problem, please contact the association as soon as possible.

4. Leaving and Collecting Your Bag

- Your bag is only yours and works as your membership card. Be careful not to collect anyone else's bag!
- You should always be respectful towards the store when collecting your bag, so that the staff do not see us as an inconvenience. However, should a problem arise, please contact the association's person in charge. If the person in charge is not present, you can find their contact information by logging in to your profile.
- Make sure to **ALWAYS** be on time when leaving and collecting your bag. This because the food is fresh and has expiration dates. Remember also to always accept or deny your invitation. If you for some reason cannot participate even though you have accepted the invitation, please tell the persons in charge: the hosts of the HUG or the ambassador.

5. Allergies and Food You Will Not Eat

- Do **ALWAYS** control the content of your bag before leaving the store. If it contains any food you cannot or will not eat – give it to a fellow member. This is always your own responsibility!

6. The Content of the Bag

- We can never guarantee a certain content of the bag. Sometimes you get more, sometimes less, and sometimes there are no food to collect.
- If you ever collect an empty bag, report this to the association. By doing so, you will get a new chance to collect a bag faster. If you have any feedback regarding the content of the bag, please contact us.

7. How Often Will I Collect Food?

- Our goal is that every member should get the chance to collect 1 bag a week, with an average worth of 200 sek/bag, which is about 25 bags or 5000 sek in food's worth during a hero membership (6 months). Please observe that there are no guarantees.

8. Official Communication

- With respect to the environment, all official communication will be published on the association's website and e-mail. Ordinary mail is only used in exceptional cases.
- We publish all information about food collectings on our website and our electronic system (KollX). This system uses SMS. To change the information on your profile, log into the association's system or send the information to the association's e-mail.

9. Member Information

- We store all member information according to GDPR. As a member you are responsible for making sure your contact information is correct. Incorrect information can lead to no invitations to collect food.
- We never share any information to any third part, if it is not necessary for the work and development of the association, and in that case with confidentiality agreements. We may also have to share information if a public authority makes an official request of it.

10. Development

- We need your feedback to be able to develop our system and the work of the association. Your effort is important!

You are a hero for making an effort!

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